



If you have a medical appointment for a service not available in the community:

- With your family doctor
- At the hospital
- For an x-ray
- With your dentist
- For a laboratory service not provided at the Odanak Health Centre
- We will of course confirm that your appointment is valid under the Health Canada NHIB-MT framework.

Remember you must contact us within 24 hours of your transportation needs for approval, whether with our MT vehicle or with your private vehicle in exceptional cases. Note that outside regular office hours, you can leave a message on the coordinator's voicemail to reserve your medical transportation, or <u>call the MT's cell phone</u>.

Remember that you must have permission from the MT Coordinator for your private vehicle only when our MT vehicle is unavailable.

For scheduled medical appointments on weekends, you are also responsible for notifying us 48 hours in advance to ensure transportation. If your situation is urgent, please contact the ambulance. Health Canada's Medical Transportation Program includes this type of transportation for First Nations and Inuit.

<u>Reminder</u>

In the event a customer fails to respect this 24-hour period, sanctions will be imposed.

	First failure to notify	After 2 failures	Third failure
SANCTIONS	Warning issued by the MT Coordinator	MT service will be refused for the customer for a period of one month	MT service will be refused for a period of one month and a \$ 20 fee will be payable to the Abenakis of Odanak Council

For additional information please contact your Coordinator, Paule, at the Odanak Health Centre. Tel: 450-568-6766, Ext. 234, or on the MT cellphone 450-780-1363 outside regular hours.

- With a medical specialist
- At a non-private medical clinic
- For a pregnancy follow-up
- For an eye exam